Applied Epic®: Security Automated

RMail Gateway automates encryption and compliance for all emails sent from Applied Epic®

A Problem Solved – Agency Security Automated: Insurance agencies are required to send PII and PHI encrypted to comply with HIPAA and other state and federal privacy laws. With RMail Gateway™, agencies can automate security and compliance across all Applied Epic® users, with no additional actions required at the sender level. Emails are automatically encrypted via pre-defined rules based on key words in the message or subject, recipient domains, or an unlimited variety of customizable rules and combinations.

No User Training Required. Sending and receiving an encrypted email must be simple for both the sender and recipient; otherwise, agency employees won't encrypt important emails, and clients and carriers won't open the few that are sent encrypted. Unlike methods that send links and require recipients to register to download encrypted files, RMail's renowned direct delivery to the recipient's inbox is the industry preferred encryption solution for recipients. And with encryption automated for all senders within Applied Epic®, no other encryption solution comes close to RMail's ease of use.

Not Just Encryption – Certified Delivery and Proof of Compliance. RMail automatically tracks and returns a Registered Receipt™ record that certifies the email transaction, and includes:

- Timestamped delivery audit trail, with precise delivery status

- Proof of delivery, time of delivery, and exact content

- Certified proof of compliance with privacy laws

The RMail Difference

"We like the RMail Security Gateway rule that automatically encrypts all emails, so we don't even have to choose when to encrypt. We switched from Citrix Sharefile to RMail because with Sharefile attachments were received as a link. RMail Encryption encrypts all messages from Epic in a manner that is so simple for the recipient; it is not a link retrieval system that many insurance carriers are rejecting."
-- Baer Insurance

BAER INSURANCE
Better Advice. Better Choices.

"We simply type either 'secure' or 'encrypt' in an email subject title to trigger a message to be sent RMail encrypted right from Applied Epic, from Microsoft Outlook, or from our mobile phone email. This makes it really simple. Our clients do not have to create a password or login to open an encrypted email. This was our #1 priority and why we switched from Microsoft Outlook Encryption to RMail."
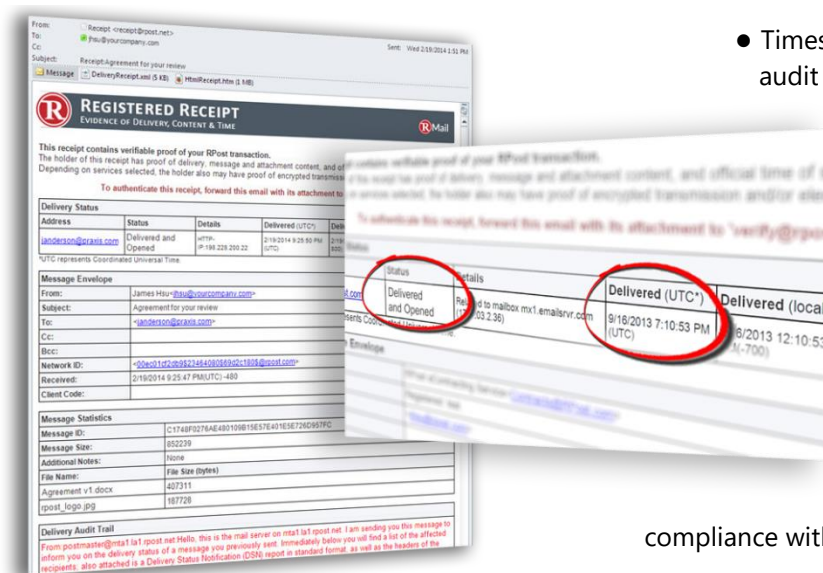*-- First West insurance*

FIRST WEST INSURANCE

Features

Encrypted Delivery Direct to Mailbox
No Link Retrieval or Website Registration for Recipients. Worldwide standard for legal and verifiable proof of email delivery, opening, official time of sending and receiving, associated message and attachment content, with audit trail and authentication capabilities.

Integrates with Applied Epic

APPLIED Epic

Automated Email Security in 2 Easy Steps:
1. Enable Applied Epic smart host connector to RMail SG.
2. Select your encryption rules (encrypt all or certain messages based on key words or custom rules).

Optional Inbound Services
Inbound Security Suite. RMail SG includes at no extra cost, the best anti-virus, anti-spam, anti-abuse systems specially configured with a tech combo that includes proprietary Cyren and MDaemon technologies combined with open source ClamAV and Apache SpamAssassin security engines. Email archive options are also available.

Additional Outbound Services
Track & Prove, E-Sign & Large File Share.
Track & Prove: certified open tracking with timestamped proof of content delivered, and proof privacy compliance.
E-Sign: RSign Lite uniquely converts any sent attachment into a document that can be e-signed by a recipient with a few clicks; automatically, with no need to configure documents.
Large File Share: RMail for Outlook can be enabled to add large file sharing options with encryption and tracking.

Proof of Compliance with Data Privacy Laws
Assured Compliance. Maximizes security while maintaining user simplicity and flexibility for use with any PHI and PII (Personally Identifiable Information) related claims. RMail is relied upon by the World's largest companies, has won the World Mail Award for security, and was the top pick by The Council of Insurance Agents & Brokers as the insurance industry #1 choice for HIPAA compliant email encryption.
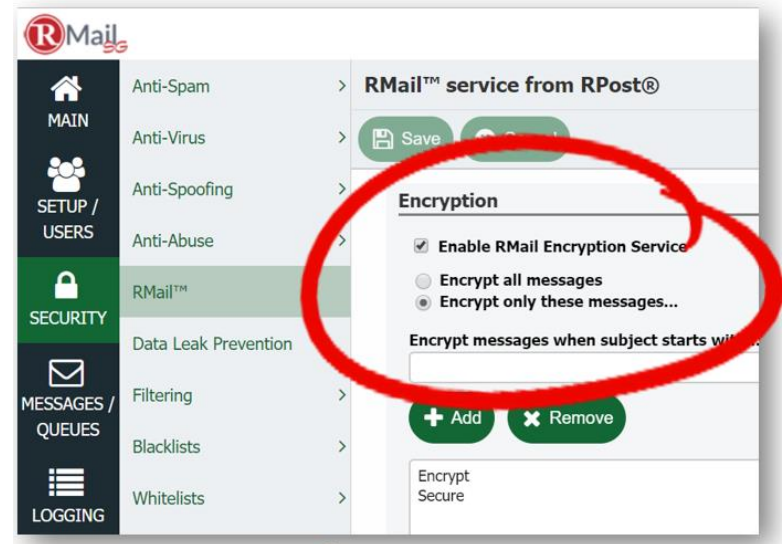
Benefits

- No training needed for agency employees, as all email is automatically encrypted based on pre-defined encryption rules.

- Simple for recipients - the industry leading encryption experience for the recipient.

- Simple to implement - only requires 1 to 2 hours of IT staff to set-up.

- Encrypts email transmission regardless of recipient TLS status, unlike standard Microsoft Outlook encryption (Microsoft and Google report that on average, 25% of email may not be transmitted with a secure enough transmission).

- Accepted by all carriers - every insurance carrier accepts RMail encrypted messages and has done so for more than a decade.

RPOST

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